

NM Nursing Facility HCQS Redesign Operational Workgroup

Meeting Summary

September 25, 2025

Summary

The meeting focused on discussing attendance requirements and engagement strategies for healthcare facilities participating in the structural measure meetings.

NM-NF HCQS Redesign Operational Workgroup Attendance and Participation

Only approved participants from nine facilities are allowed to attend, and cameras should be on unless driving.

Structural Measure Meeting Updates

Updates on structural measure meeting attendance and future requirements.

- Final structural measure session scheduled later in the day with 68 registered participants.
- 47 facilities met requirements for all three measures. Five facilities met requirements for patient experience and behavioral care coordination.
- Holly Hester contacted facilities that are missing structural measure requirements to remind them of the final scheduled structural measure meeting.
- Facilities expressed concern that facility attendance at structural meeting was not being recorded correctly.
- Rayna Fagus reinforced requirements to document structural meeting attendance: during each structural measure meeting record name, title, and facility.
- Rayna Fagus stressed that facilities must indicate roles accurately in the attendance records to ensure compliance with infection control requirements. It is important for facilities to document dual roles (e.g. ADON/Quality Specialist; MDS Coordinator/IPC).
- NF operators are responsible for ensuring representation from their NM facilities.

Structural Measure Meeting Poll Questions and Engagement Strategies

Discussion centered on improving engagement through pre-shared poll questions and documentation of responses.

- Facilities suggested sharing poll questions in advance to help new participants understand the context. Janine Savage clarified that poll questions are meant to initiate discussions rather than draw conclusions.
- Facilities requested a summary of poll responses; and copy of virtual meeting chat to foster community learning and support among facilities.
- NetHealth and HCA clarified that answers to poll questions are private to allow candid input, and the virtual meeting chat is not retained.

Next Quarter Structural Measure Meeting Requirements (FY26 Q2)

- Same required roles per measure; deeper dive into best practices, challenges, outcomes.
- Formal facility-level responses will be required through the application as part of the attestation process.
- Meeting dates are TBD; providers prefer afternoons; must avoid conference/holiday conflicts.

Dashboard and Application Updates

Updates on the new dashboard and its functionalities were discussed.

- The dashboard is in development and on track for October go-live.
- Attestations for structural measures with enabled for the current quarter.
- Additional features will be added in the future.
- Facilities need to ensure they have the correct contacts to receive updates about the dashboard and its functionalities.

Facility Contact Updates & Attestations

The importance of maintaining updated contact information for facility representatives was emphasized to ensure efficient and effective dissemination of HCQS information.

- Facilities are responsible for ensuring accurate updates to contact details for key roles (DON, Administrator, infection preventionist, social services, MDS) to receive important communications and meeting notifications.
- Regular updates and reminders about changes in key personnel are necessary to avoid missed meetings and information.
- State regulation requires facilities to notify HCA of DON/Administrator changes.

- Facility user administrators will manage dashboard access and attestations.
- HCA received emails from facilities about structural measure meetings, indicating a need for better communication.

Outreach Efforts for Non-Member Facilities

Proactive outreach efforts being made to ensure all facilities are informed and engaged.

- The association typically does not send notices to non-members, raising questions about outreach from Net Health or HCA to all NFs.
- Holly Hester is reaching out to all facilities, both members and non-members, that have not met attendance requirements.
- The goal is to ensure that all facilities understand the program requirements and stay informed about meetings and updates.
- Ongoing communication will be essential as the program develops, with a commitment to assist facilities in understanding their responsibilities.

Development of HCQS VBP Website

NMHCA/NMCAL progress of creating a dedicated website for the HCQS VBP program to facilitate information access.

- Tracy Alter reports that the HCQS VBP website is up and running, accessible through the association's main website: <https://www.nmhca.org/new-mexico-health-care-quality-surcharge-and-value-based-purchasing-program/>
- The website aims to provide direction and resources for new operators and administrators in the nursing facilities.
- The association is committed to keeping the website updated to assist with inquiries and provide necessary information.

Methodology for Health Inspection Scores

HCA and NetHealth are working to develop a reliable methodology for calculating health inspection scores for facilities lacking ratings.

- Janine Savage outlines two potential paths: manually calculating scores or using statistical modeling for imputation.
- The goal is to create a methodology that accounts for various circumstances affecting health inspection scores.

PointRight Hospitalization Measure

- Facilities asked for an update on denominator calculation issues with Pro Long Stay hospitalization measure.
- Janine reported that the measure is available and acknowledged investigation is ongoing.

NMHCA/NMCAL Updates

- Noted strong concern over scheduling next round of meetings (October–early November preferred).
- Association communication channels include newsletter, emails, and company-level reminders.
- Rayna asked about how many of NM’s 68 facilities are attending association meetings; requested attendance reports.
- Association can pull Zoom attendance; clarified newsletters go to members only; non-member facilities may miss info unless updated lists are provided.
- NMHCA/NMCAL reported the HCQS VBP webpage is live on the NMHCA website.

Future of Structural Measures in VBP Programs

Intention to expand structural measures in the VBP program over time.

- Facilities inquired about the potential for building upon structural measures, referencing a similar program in Colorado.
- Janine Savage confirmed that the goal is to evolve structural measures toward more outcome-based performance assessments.
- The process is iterative, aiming to enhance quality and performance measures in the long term.

Action Items

Net Health

- Prepare FY26 Q2 meeting materials, including formal attestation questions.
- Confirm dashboard October go-live date and provide training/communication.

Association

- Share attendance data from association-led meetings with HCA.

- Continue newsletter/communication reminders, highlighting schedule updates.

Facilities

- Ensure all role requirements documented accurately in Q&A during structural measure meetings.
- Update HCA with administrator/DON/IP changes per regulations.

Meeting adjourned