# Optimizing PointRight Solutions for NMVBP Success

Maria Arellano MS, RN, RAC-CT August 27, 2020



## Objectives:

### Attendees will be able to:

- Discuss why MDS accuracy is critical to their success in the NMVBP program.
- List 2 strategies that can be used to positively impact the quality measures evaluated in the NMVBP program.
- Identify 3 ways these program tools can be incorporated effectively into their facility's routine.

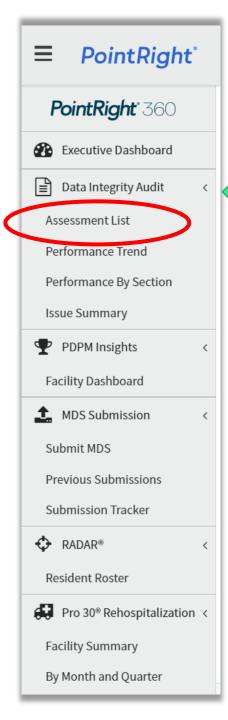
## NMVBP Program Goals

The Nursing Facility Value Based Purchasing Program goal is to improve quality of care, reduce avoidable hospitalizations, and optimize health for all New Mexico Medicaid members receiving services in nursing facilities by 2023.

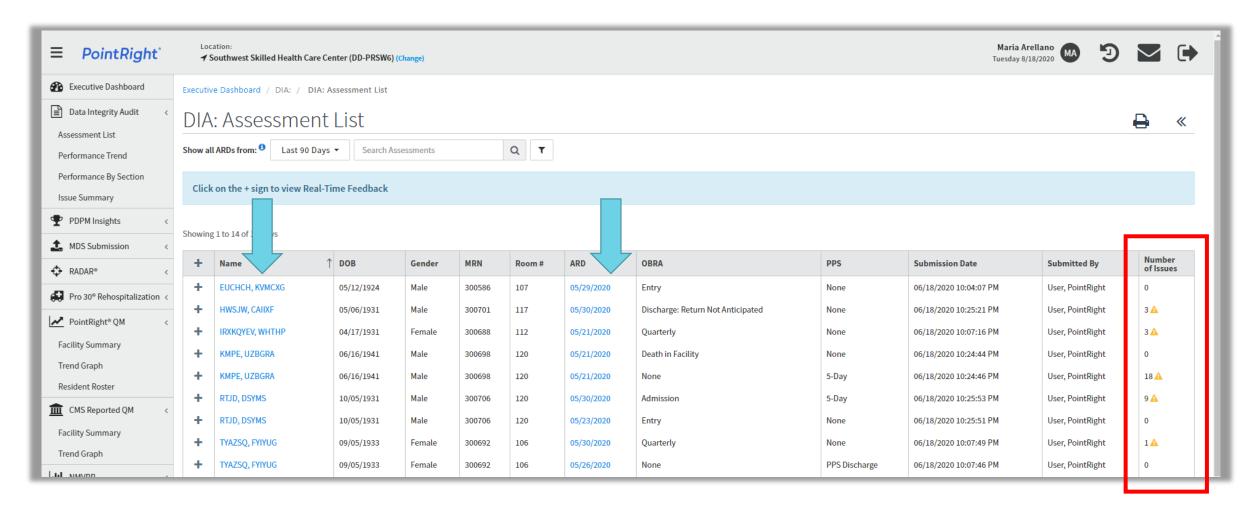
PointRight® Goal: Deliver <u>proactive</u> solutions to help providers meet the NMVBP program goals

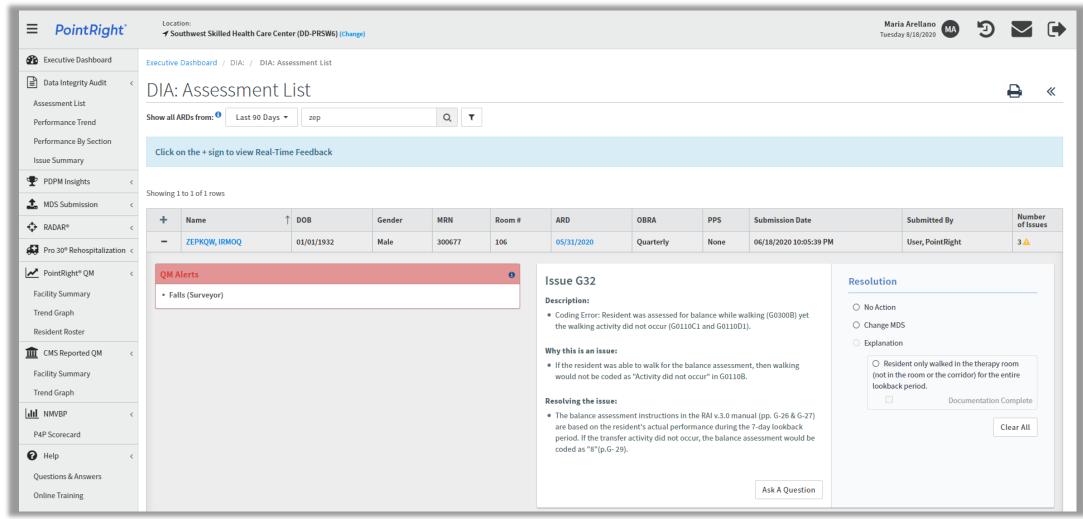
## PointRight Solutions for NMVBP Participants

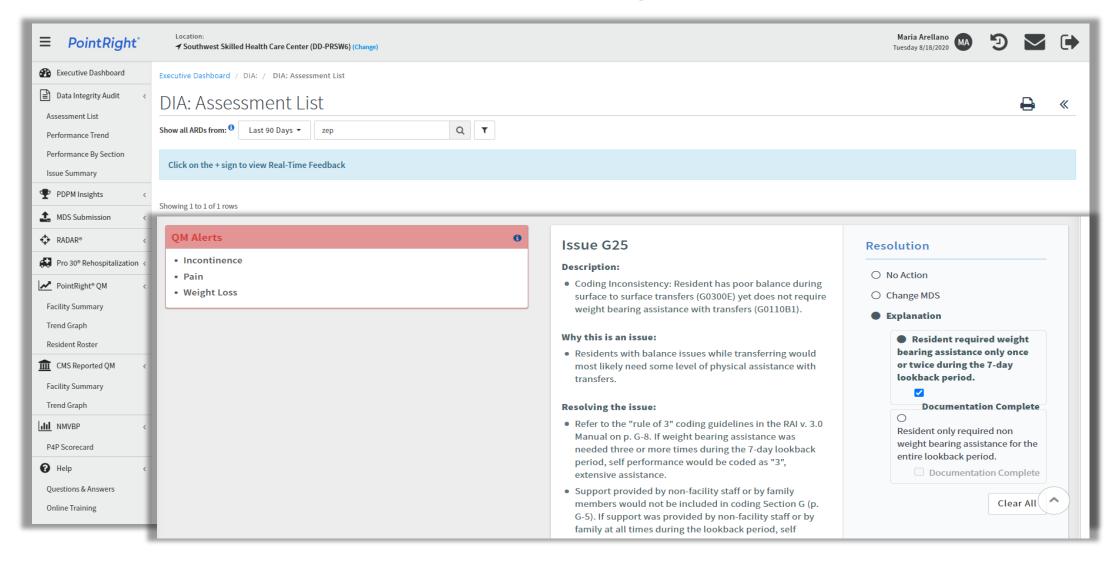
- Data Integrity Audit (DIA) Comprehensive MDS audit tool to ensure MDS accuracy
  - PDPM Insights Key insights into your PDPM success
- RADAR Care management tools to proactively address individualized risks
  - Pro 30 Rehospitalization Monitor and manage rehospitalization outcomes
- PointRight and CMS Quality Measures Robust QM toolkit to monitor and manage QM outcomes.

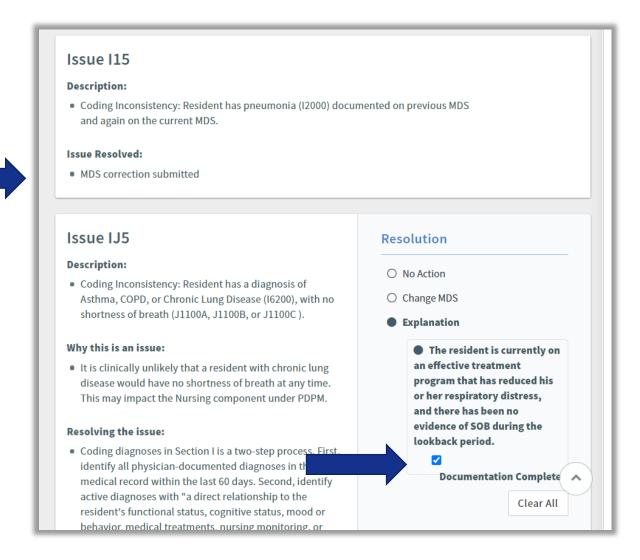


# Access all solutions from left hand menu









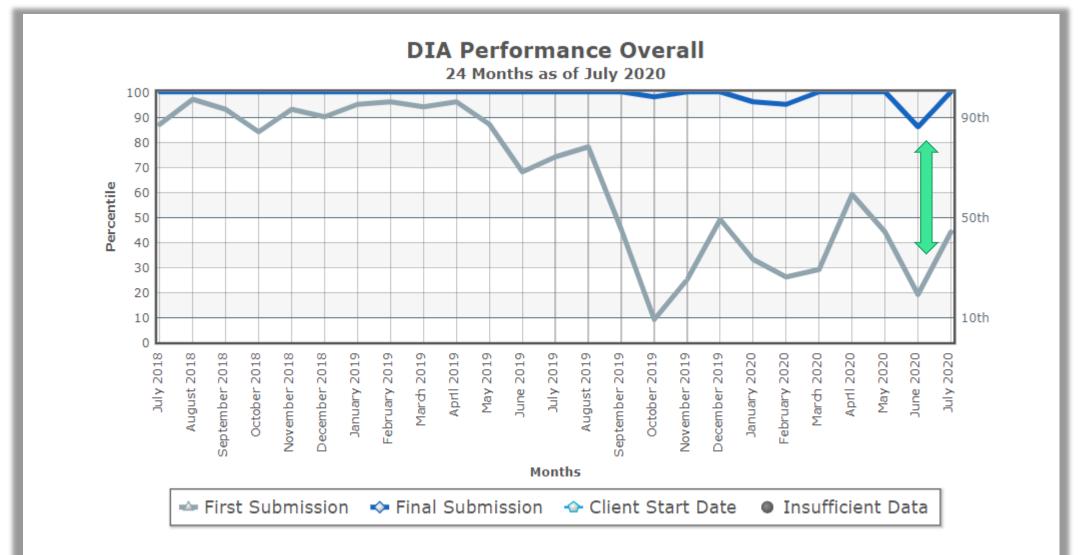
#### **Resolving MDS Issues**

When corrected MDS has been submitted, issue will resolve

If resolution is an explanation, be sure to check that documentation is present in the EHR, then check Documentation Complete Box



## IDT Performance in MDS Accuracy

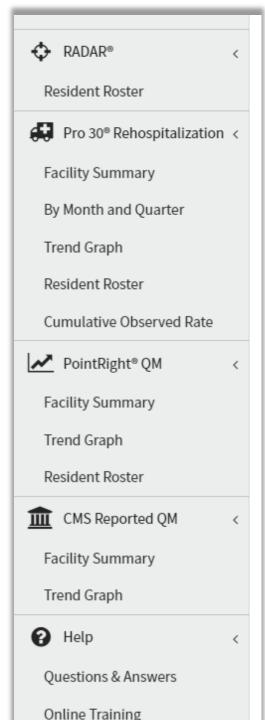


## Monitor team performance and MDS accuracy

Audited: 115 Percent assessments submit	ted more than once: 94%
Average Number of Issues per Assessment:	Average Issues per MDS with Issues:
First Submission: 1.86	First Submission: 2.85
Final Submission	Final Submission
Before Explanations: 1.71	Before Explanations: 2.66
Final Submission: 0.11	Final Submission: 1.18
	Average Number of Issues per Assessment:  First Submission: 1.86  Final Submission Before Explanations: 1.71

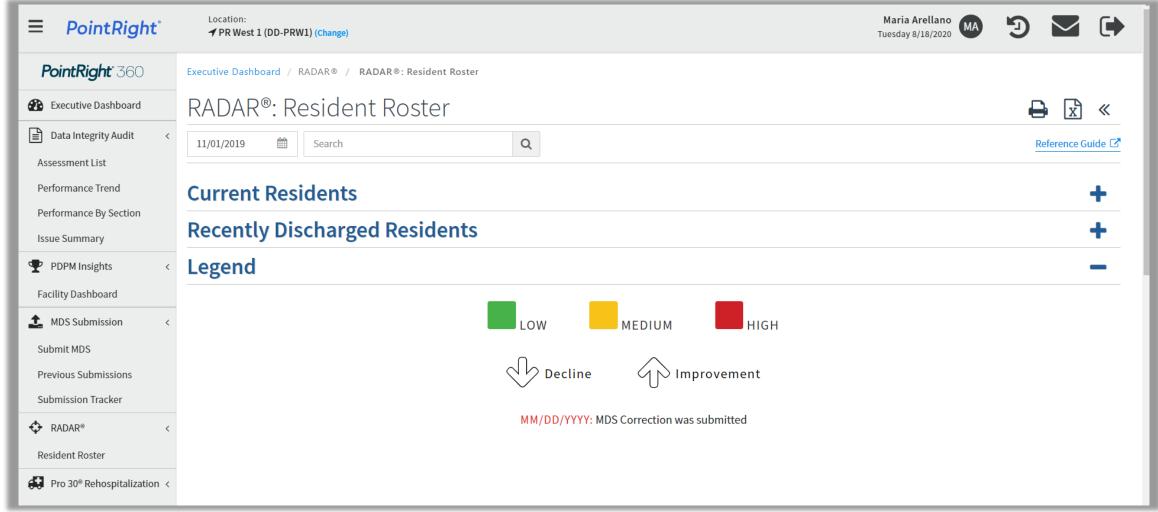
## Insight into how MDS issues are resolved



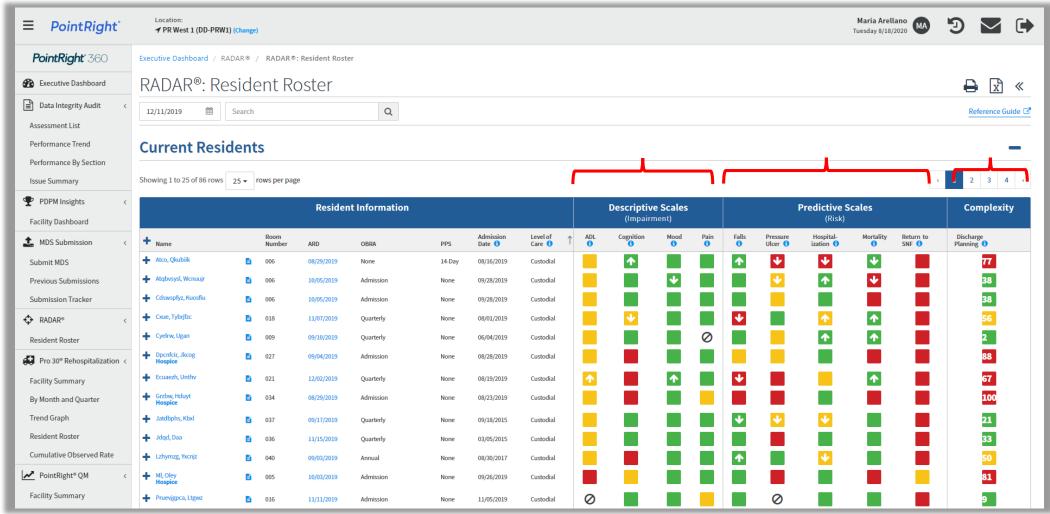


## Navigate to RADAR > Resident Roster

## RADAR – Care Management Solution



# RADAR – Descriptive, Predictive and Complexity Scales



#### ADL: DPMLUIEX, IVXULDO



Gender:

DOB:

Female

1/18/1924 | 96 Y/O

Marital Status: Widowed

Location:

SNF Admit Date:

PR West 1

Level of Care: Custodial | 2 months

04/30/2020

Source:

MDS (5/6/2020) 🕒

MDS History **3** 

### Activities of Daily Living

**HERE'S WHY** 

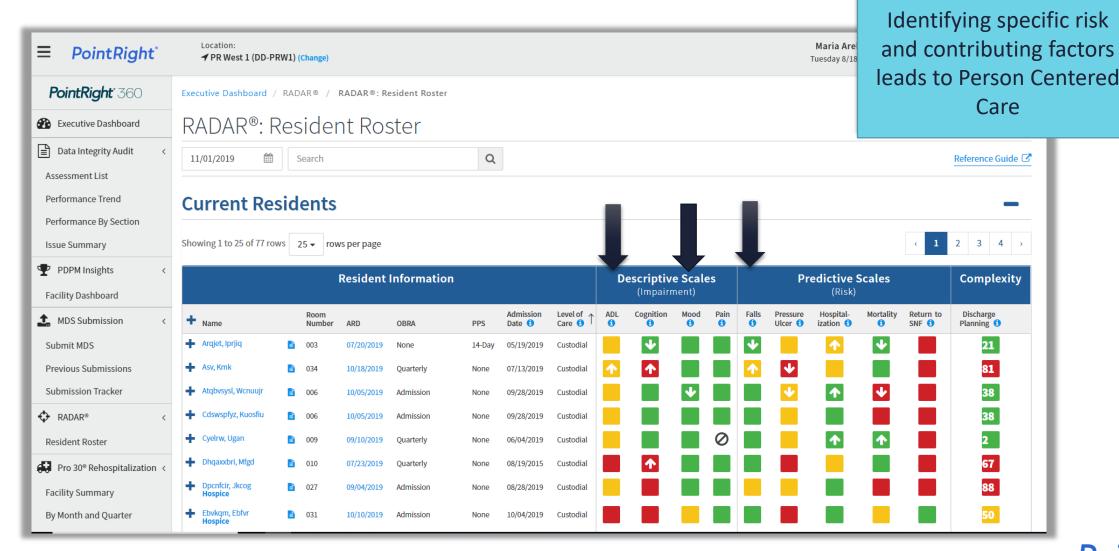
Medium Impairment

MDS Items that Contribute to Impairment

ADL Score: 8

G0110 Activity	Independent	Supervision	Assistance	Dependent	Less than Three Times	Did Not Occur	Max Staff Support
Bed Mobility			<b></b>				One Person
Transfer			<b></b>				One Person
Walking in Room			<b></b>				One Person
Walking in Corridor			<b></b>				One Person
Locomotion on Unit			<b>♂</b>				One Person
Locomotion off Unit			<b></b>				One Person
Dressing			<b></b>				One Person
Eating			<b>♂</b>				One Person
Toilet Use			<b></b>				One Person
Personal Hygiene			<b></b>				One Person
Bathing				<b>∀</b>			One Person

## RADAR – Descriptive, Predictive and Complexity Scales



#### $\equiv$

Poi

**PointRic** 





Assessment I Performance

Performance

Issue Summa



Facility Dashl



Submit MDS

Previous Sub

Submission 1



Resident Ros



**Facility Sumr** 

By Month and

#### Mortality: ATQBVSYSL, WCNUUJR



Gender: Female

DOB: 9/2/1940 | 79 Y/O Marital Status: **Never married** 

Location:

PR West 1 SNF Admit Date: 09/28/2019

Custodial | 2 months Level of Care:

MDS (10/5/2019) 🖪 Source:

MDS History 9

### Mortality

**HERE'S WHY** 

High Risk

#### MDS Items that Contribute to Risk

- Extensive or total assistance for transfer (G0110B1)
- Extensive or total assistance for locomotion on unit (one person assist) (G0110E1, G0110E2)
- Assistance for eating (G0110H1)
- Always incontinent of bowel (H0400)
- Cancer, either with or without metastasis (I0100)
- Physician documentation of life expectancy of less than six months (J1400)

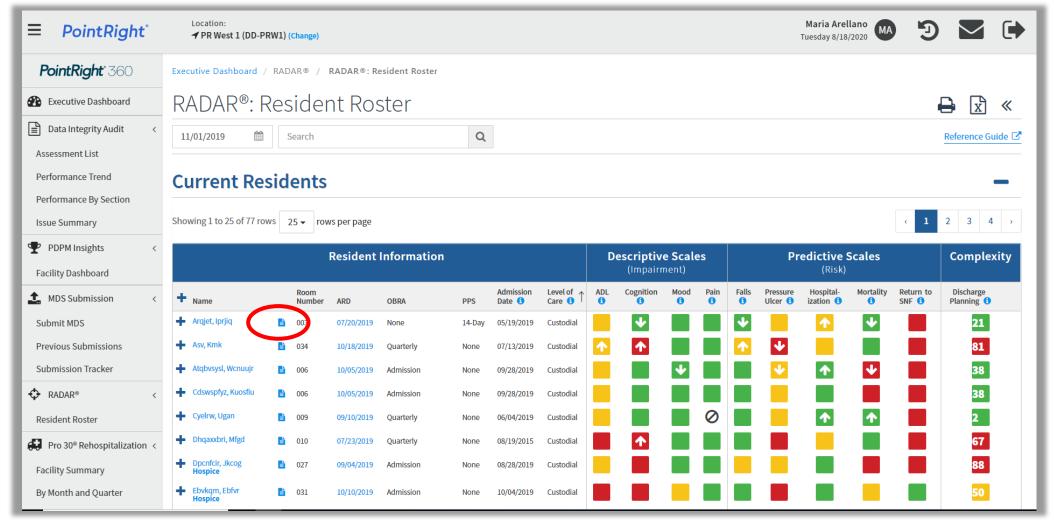
#### Other Factors to Consider

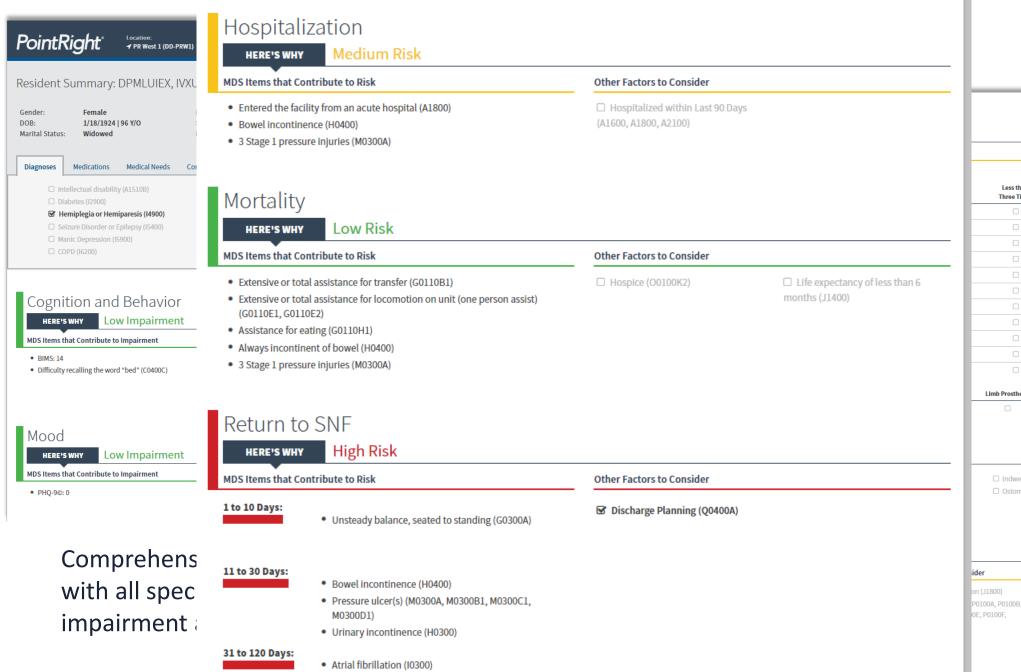
☐ Hospice (00100K2)

☑ Life expectancy of less than 6 months (J1400)



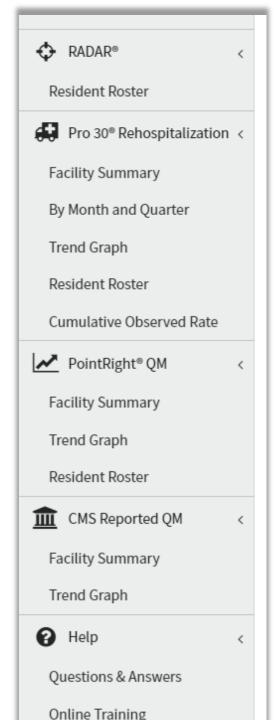
## Comprehensive Resident Summary Care planning, care transitions, inform resident/family





Less than Max Staff Three Times Occur Support One Person Limb Prosthesis No Mobility/Bedfast **Bowel And Bladder** ☐ Indwelling Catheter (H0100A) Ostomy (H0100C) ☐ Falls With Injury (J1900B, J1900C)

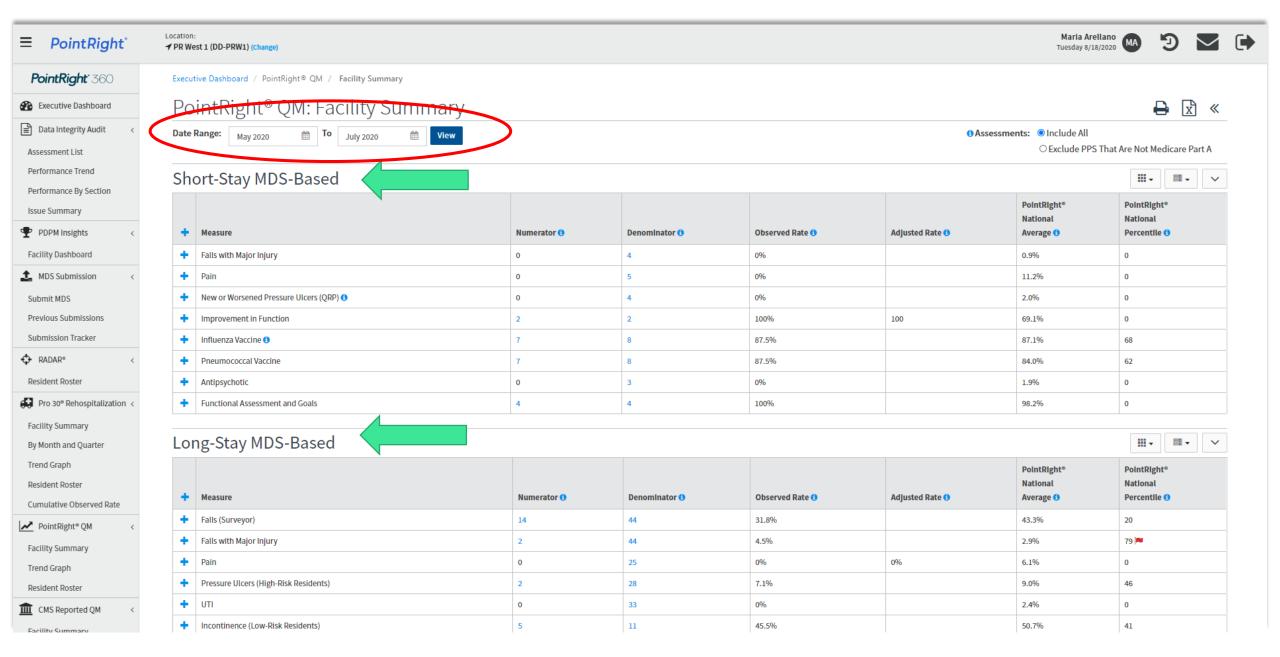




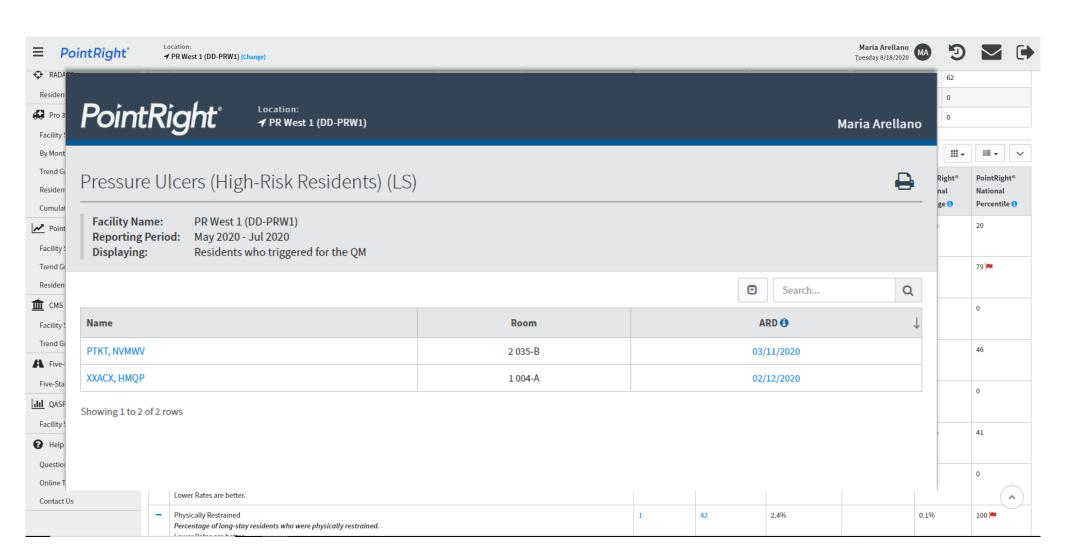


## Navigate to PointRight Quality Measures

- > Facility Summary
- > Resident Roster



## Digging deeper into QM's



Expand + to see QM details

See your QM's flagged at 75<sup>th</sup> percentile or higher = survey risk

Drill into numerator to see residents who trigger QM

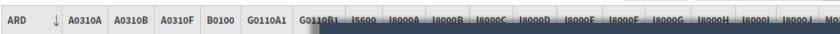
Check MDS Accuracy



Click on the Resident name to pull up MDS coding specific to QM

Search...

■ Search...



ARD ↓	A0310A	A0310B	A0310F	B0100	G0110A1	GOI
03/11/2020	02	99	99	0	3	
02/19/2020	99	08	99	0		-

PointRight\*

✓ PR West 1 (DD-PRW1)

**...** -

Search...

Maria Arellano

Q

#### Showing 1 to 2 of 2 rows

(\*) Represent MDS items that are inactive for that assessment.

#### QM MDS Details for PTKT, NVMWV

Facility Name: PR West 1 (DD-PRW1)

Room Number: 2 035-B

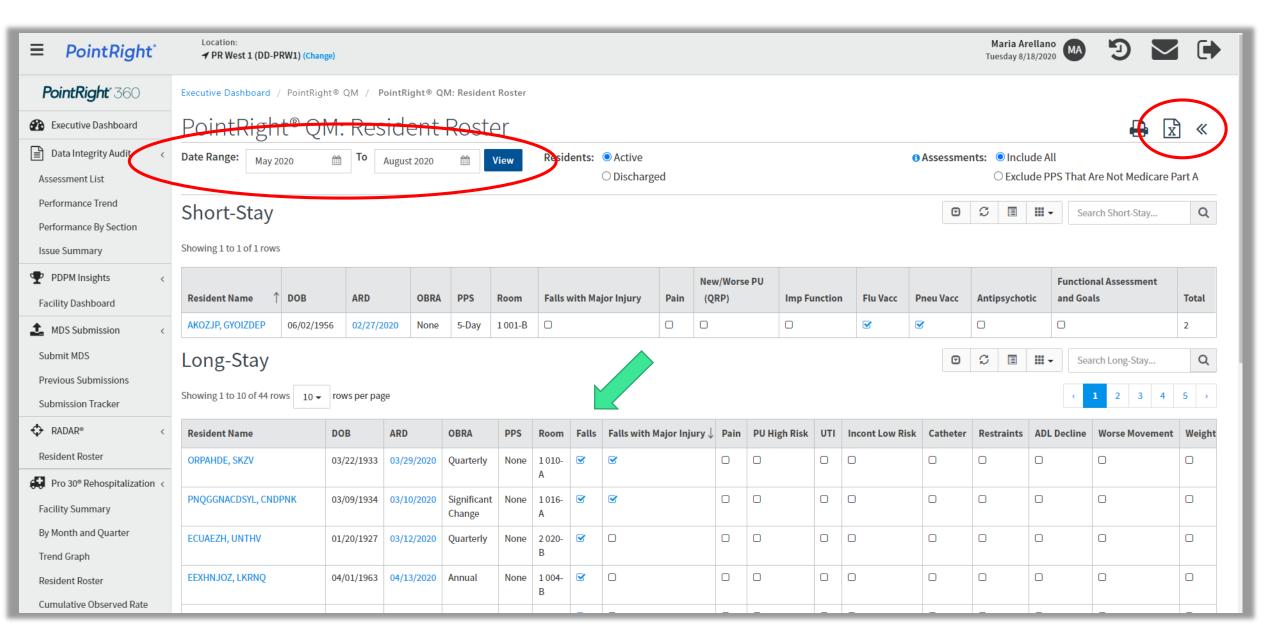
Reporting Period: May 2020 - Jul 2020

Quality Measure: Pressure Ulcers (High-Risk Residents) (LS)

10B	A0310F	B0100	G0110A1	G0110B1	15600	I8000A	I8000B	18000C	I8000D	I8000E	I8000F	18000G	I8000H	180001	I8000J	M0300B1	M0300C1	M0300D1		
9	99	0	3	4	1	Z43.1	R29.3	R13.12	R27.9	L89.159	R64.	R53.81	R62.7			0	0	1		
8	99	0			1	C34.90	C79.31	Z43.1	R29.3	R13.12	R27.9	L89.159	A04.72	E43.	D63.0	0	0	1		

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Showing 1 to 2 of 2 rows



### Path to NMVBP Success

- Accurate MDS Data = Data Integrity Audit
- Managing resident risk factors and preventing decline and hospitalizations - RADAR
- Proactively addressing quality measure trends and triggered residents – PointRight Quality Measures

 Monitor your NMVBP P4P Scorecard to manage your progress in the program.

## PointRight NMVBP Tutorials

**Training tutorials on each PointRight solution available at:** 

PointRight NMVBP On Demand Learning Channel

### Watch for Virtual Office Hours Sessions!

- 30 minute private sessions to review areas you want to cover
- Review your data together with a PointRight team member
- Get specific training on what you need

Watch for emails from PointRight for Virtual Office Hours schedule

