



2017 Leadership Symposium



Eldorado Hotel & Spa
309 West San Francisco St.
Santa Fe, NM 87501
Phone: 505.988.4455

Wednesday March 1, 2017

8:30 – 10:00 am	Government Affairs and Sub-Committee Meetings	DeVargas
10:00am – 11:30pm	Board of Directors Meeting	DeVargas
11:30am	Registration Desk Opens	Concourse
12:00 – 1:30pm	Lunch – Membership Meeting	Zia B/C
1:30-3:00pm	Infection Control	Anasazi
3:00-3:30pm	Break	Concourse
3:30-5:00pm	Investigations	Anasazi
	Division of Health Improvement	Zia A

Thursday March 2, 2017

7:00-8:30am	Regulatory / Clinical Meeting	DeVargas
8:00-8:30am	Coffee and Danish	Concourse
8:30-10:30am	State of the State	Anasazi
10:15-10:30am	Break	Concourse
10:30am-12:00pm	Healthcare Workforce Issues	Anasazi
12:10-1:30pm	Luncheon – Legislative Update	Cava
1:30-3:00pm	Requirements of Participation (ROP)	Anasazi
	Capitol Tour	Capitol
3:00-3:30pm	Refreshment Break	Concourse
3:30-5:00pm	ROP Continued	Anasazi
	Assisted Living Roundtable	Zia A

Friday March 3, 2017

8:00-8:30am	Coffee and Danish	Concourse
8:30-10:00am	ROP Continued	Anasazi
	Assisted Living: The Importance of a Quality Program	Zia A
10:00-10:30am	Break	Concourse
10:30-12:00am	ROP Continued	Anasazi
	Assisted Living: Update	Zia A

2017 Leadership Symposium

The 2017 Symposium is once again a valuable opportunity for long term care leaders. NMHCA has put together a program that helps facilities identify the best ways to assure quality for their residents. From infection control practices to incident reporting, from a State of the State overview to training on the new Requirements of Participation for nursing facilities, this conference offers you the quality education you have come to expect.

Wednesday March 1, 2017

1:30-3:00 pm Concurrent Sessions

Antimicrobial Stewardship: The Basics and Beyond

Explore the Centers for Disease Control and Prevention's (CDC) 10 Core Elements of Antimicrobial Stewardship for Nursing Homes, bringing your Antimicrobial Stewardship team together to reach your goals.

Speaker: Meghan Brett, MD

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Division of Health Improvement: An Update for Providers

Join the Division of Health Improvement staff to discuss common nursing home, ICF-IID, and ALF citations from the last six months, potential initiatives that will aid facilities in improved compliance, a process to apply for CMP funded projects, deficiency-free facilities and announcements.

Speakers: Judy Parks, Chris Burmeister, and Mike Santillanes

Administrators, Nurses, Activities: 1.5 CE Contact Hours

3:00-3:30pm Refreshment Break

3:30-5:00pm

Concurrent Sessions

Incident Reporting

Our training agenda will be focused on reporting regulations for licensed healthcare facilities with an emphasis on conducting a thorough 5 day follow up investigation to the state. The Complaints department has just updated our incident management guide for 2017 so we will present this along with assistance in understanding the regulations and the purpose of reporting to the state. The agenda will include ways to avoid complaint surveys in your facilities. Our presentation will include Q & A and the end of the presentation.

Speakers: Donna Valentine and Crystal Perdue

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Thursday March 2, 2017

8:00-8:30am

Coffee and Danish

8:30-10:00am

General Session

State of the State

These State Leaders will provide budget and program specifics for the Department of Health, Human Services and Aging and Long Term Services. In addition, a panel discussion about what programs/policies impact long term care, home care & hospice agencies.

Presenters: Cabinet Secretaries - HSD/MAD, DOH, ALSTD

10:00-10:30am

Break

10:30am -12:00pm

Leadership Session

Health Care Workforce Issues

Mark will be speaking on health care workforce issues, focusing on providers' interactions with communities and expanding their public health competencies.

Speaker: Maurice "Mark" Moffett, PhD

Administrators, Nurses, Activities: 1.5 CE Contact Hours

**12:00 – 1:30pm
and Legislative update**

Luncheon

Administrators, Nurses, Activities: .5 CE Contact hours

1:30pm-3:00pm Concurrent Sessions

Requirements of Participation: Bringing them to Life in Your Center

This workshop will help Centers prepare to make necessary changes to comply with the new Requirement of Participation (RoP) that will be enforced in three phases (starting Nov 28th 2016, Nov 2017 and Nov 2019). This workshop will include a mix of didactic presentations and multiple interactive exercises using material brought by attendees from their Centers to help Center's start to make changes they need to comply with RoP enforced in phase I and II. The session will also include significant time for group discussion and a review of available resources and tools.

Topics to be covered include admission process including new required resident notifications, changes to the care planning process emphasizing person-centered care and the new baseline care plan, discharge planning, staffing requirements including demonstrating staff competencies and new training requirements, new policy and procedures, new physical building requirements, care practices needing changes, adverse event prevention and monitoring including infection prevention & control and medication prescribing, the new facility assessment of residents and resources, and the new requirement for a Quality Assessment and Performance Improvement (QAPI) plan and more.

Presenter: David Gifford

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Legislative Tour

Tour the Roundhouse and learn about the history, where to find your legislators, and see the NM law-making process in action.

Administrators, Nurses, Activities: 1.5 CE Contact Hours

3:00–3:30pm Refreshment Break

3:30-5:00pm Concurrent Sessions

Requirements of Participation: Bringing them to Life in Your Center (Continued)

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Presenter: David Gifford

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Assisted Living Round Table

Join Sharon in the round table discussion of best practices. Bring your best practices around medication management, staffing, policies and procedures—show us your best side!

Presenters: Sharon Orona

Nurses, Activities: 1.5 CE Contact Hours

Friday March 3, 2017

8:00-8:30am Coffee and Danish

8:30-10:00am Concurrent Sessions

Requirements of Participation: Bringing them to Life in Your Center (Continued)

Presenter: David Gifford

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Assisted Living: The Importance of a Quality Program

Presenter: Bonnie Zeiler

Nurses, Activities: 1.5 CE Contact Hours

10:00-10:30am Break

10:30-12:00 am Concurrent Sessions

Requirements of Participation: Bringing them to Life in Your Center (Continued)

Presenter: David Gifford

Administrators, Nurses, Activities: 1.5 CE Contact Hours

Assisted Living Update

As you may know, the Department of Health as made known their intention to re-write the regulations for Assisted Living providers. Join Bonnie for an update on the regulatory change suggestions being presented to the Department of Health as well as the progress being made on medication management suggestions.

Presenters: Bonnie Zeiler and Tracy Alter

Nurses, Activities: 1.5 CE Contact Hours

Continuing Education Credit

In order to obtain the maximum number of continuing education 12.5 hours available, attendance at the Legislative Update is required. NMHCA's 2016 Leadership Symposium offers the opportunity to obtain up to 12.5 continuing education hours for the following disciplines:

Nurses (NRS):
12.5 contact hours maximum

NMHCA is considered a recognized health care organization by the NM Board of Nursing and, as such, may offer continuing education courses for nurses on an ongoing basis without submitting for prior approval. However, the NM Board of Nursing may require a letter of justification and/or additional documentation from individual nurses at the time of re-licensure, so be sure to keep all your paperwork from this conference!

Administrators (NHA):
12.5 contact hours maximum

The NM Health Care Association is recognized by the NM Nursing Home Administrators' Board as a provider of continuing education.

Activities (ACT):
12.5 contact hours maximum

The NM Department of Health recognizes NMHCA as the only initial provider of qualification training for Activity Professionals in New Mexico and the approval body for Activity Director continuing education contact hours.

Meghan Brett, MD, is a graduate of the University of Connecticut, School of Medicine. She trained in internal medicine and then infectious diseases at the University of New Mexico (UNM). She then completed a two-year training in public health as an Epidemic Intelligence Service Officer and was assigned by the Centers for Disease Control and Prevention (CDC) to the Bacterial Diseases Branch within the Division of Vector-Borne Diseases. In the fall of 2012, she returned to UNM as an assistant professor in infectious diseases and serves as both the hospital epidemiologist and the medical director for antimicrobial stewardship at UNMH. She is interested in the use of clinical informatics to improve infection control and antimicrobial stewardship practices.

Christopher Burmeister, MS MFT, is the district operations manager and Bureau Chief for the NM Department of Health, Division of Health Improvement.

David Gifford, MD, MPH, Gifford serves as the American Health Care Association and National Center for Assisted Living's (AHCA/NCAL) senior vice president of quality and regulatory affairs. AHCA/NCAL represents more than 11,000 for- and not-for-profit nursing homes, assisted living residences, and facilities for the care of people with mental retardation and developmental disabilities. He oversees

AHCA's quality initiative and serves as co-chair of board for Advancing Excellence. Dr. Gifford previously served as the Director of the Rhode Island Department of Health, as well as the Chief Medical Officer for Quality Partners of Rhode Island where he directed CMS's national nursing homebased quality improvement effort. He is a board certified Geriatrician and has worked as medical director in several nursing homes. He completed his primary care residency and geriatric fellowship at the University of California in Los Angeles (UCLA) after graduating from Case Western Reserve University School of Medicine. While a Robert Wood Johnson Clinical Scholar, Dr. Gifford received his Master's in Public Health (MPH) in Epidemiology from UCLA.

Maurice "Mark" Moffett, PhD is a Research Assistant Professor in the Department of Family and Community Medicine in the Office for Community Health. Dr. Moffett earned his PhD in Economics at the University of New Mexico and received postdoctoral training in Health Services Research (HSR) through the VA HSR&D and the Baylor College of Medicine. His expertise include economic evaluation, outcomes research, comparative effectiveness and health workforce analysis.

Judy Parks is the Deputy Director, Division of Health Improvement, NM Department of Health.

Crystal Perdue, Complaint Intake Supervisor for Department of Health, Division of Health Improvement, Program Operations Bureau. Crystal has a Bachelor of Science in Criminal Justice Administration. She has been working with the Division of Health Improvement for almost 10 years. I have been in the Complaint Intake section for 5 years. 3 years as a Healthcare Surveyor-Intake Coordinator and I have now been the Complaint Intake Supervisor for the past 2 years.

Mike Santillanes, Bureau Chief, Health Facility Licensing & Certification Bureau.

Donna Valentine, Complaint Program Manager for the Department of Health, Division of Health Improvement, Program Operation Bureau. She is a Licensed Practical Nurse and graduated with top honors with 30 years of long term Care experience to include nursing homes and managing large assisted living facilities who has been in management for over 15 years and certified in investigating incidents and SMQT certified by CMS. She was with the Dept. of Health as a healthcare surveyor for 4 years before becoming the Complaint Program Manager 3 years ago.

Bonnie Zeiler, has been a nurse for almost 20 years. She is a Certified Dementia Practitioner and has worked at The Village at Northrise for 6 years as the Director of Alzheimer's Services. Bonnie was awarded the National Nurse of the Year Award in 2015 from National Council for Assisted Living; and NM Best of the Best Nurse Manager in 2012 from NM Health Care Association. Bonnie has also led her Walk to END Alzheimer's Team 3 out of the last 4 years in being the highest fundraising campus for all of Genesis Health Care who has over 500 campuses Nationwide. Bonnie is the Nurse and Director for the 24 Bed Memory Care Assisted Living at The Village at Northrise.

Attendance Verification Process

NMHCA uses a two-part punch form for all educational programs that indicates total continuing education hours for each discipline, number of hours actually completed by any given attendee, and approval numbers. One copy is kept by the attendee for submission at the time of re-licensure; the other is maintained by NMHCA as verification of attendance. Attendees are required to get two "punches" per workshop in order to obtain continuing education credit.

If you get "punched in," you need to be "punched out." In order to be punched in, you must arrive on time for the workshop. In order to be punched out; you must attend the entire session. Please do not submit your certificate of completion for verification if you arrive more than 10 minutes late OR if you leave early OR if you are absent for more than 10 minutes of the session. Breaks have been built into the overall schedule to allow adequate time for phone calls, etc. No attendee will be permitted to request verification punches or to submit for credit on behalf of another individual.

Important:

Please turn in the WHITE copy of the continuing education verification punch form along with an Overall Conference Evaluation Form at the registration desk when you leave the conference. Failing to do so will result in NMHCA being unable to verify your attendance. Keep the YELLOW copy for your records.

For Your Information

- ◆ For your own personal comfort, please bring a sweater or jacket with you to the conference. Adjusting temperature in a meeting room takes time and is almost impossible to change immediately. Dressing in layers will help ensure that you will be neither too hot nor too cold.
- ◆ Please turn off all cellular phones, beepers, etc. during education & business sessions to prevent distracting speakers and/or other participants.
- ◆ You will receive an evaluation form for each session you attend. Your input is essential for the continuing improvement of NMHCA's educational programs.
- ◆ Thank you for not smoking during NMHCA educational, business, and/or meal functions.

Upcoming Educational Events

Life Safety Code
February 20-21, 2017
NMHCA Training Center
Albuquerque, NM

Passenger Assistance Trainer Course
March 20-21, 2017
NMHCA Training Center
Albuquerque, NM

Certified Medication Aide Training
March 28 - April 7, 2017
NMHCA Training Center
Albuquerque, NM

40-Hour Basic Course for Activity Directors
April 24– April 28, 2017
NMHCA Training Center
Albuquerque, NM

Convention and Expo
August 23-25, 2017
Isleta Resort and Casino
Albuquerque, NM

Host Hotel Information

Eldorado Hotel & Spa
309 West San Francisco St.
Santa Fe, NM 87501
PHONE: 505.988.4455
TOLL-FREE: 1.800.955.4455

The host hotel for the 2017 NMHCA Leadership Symposium is Eldorado Hotel and Spa, located at 309 West San Francisco St. Santa Fe, NM 87501. A special discounted rate of \$90.00 single/double rooms plus applicable taxes has been extended to conference attendees. The hotel has agreed to waive parking fees.

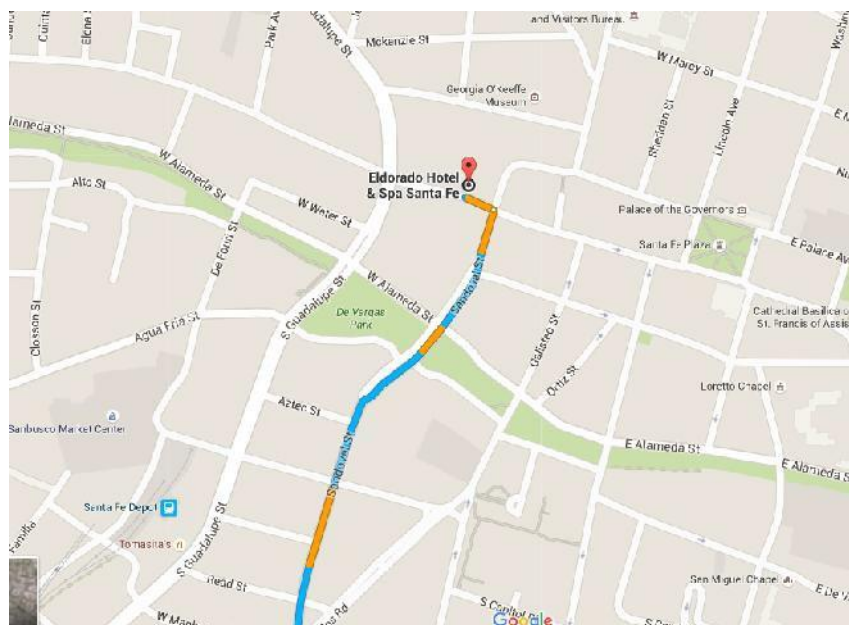
ATTENDEES SHOULD MAKE RESERVATIONS NO LATER THAN February 6, 2017, AFTER WHICH AVAILABILITY AND RATES CANNOT BE GUARANTEED.

Check-in time is 4:00 pm. Checkout time is 11:00 am. To make reservations, toll-free at 1.800.955.4455

PARKING:

Valet Parking is available to only Eldorado Hotel Guests and is complimentary for this particular meeting. Any attendee NOT staying at the Hotel will be charged a daily parking fee of \$12.00 and is subject to parking availability. Self-parking is available on their own in the city garage adjacent to the hotel and is currently \$10 per day.

Hotel Directions



Directions:

From I-25, take the St. Francis North exit.
At Cerrillos Road, turn right (East) toward the mountains. Continue on to S. Sandoval where you make a slight left. Turn Left on West. San Francisco and hotel is on the right.

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Registration Form

Registration Fees

	# Of Attendees	Cost per person Up to 2/14/17 / After 2/14/17	Total Fees
MEMBER - 1st Participant		\$225/\$275	
MEMBER – 2nd Participant		\$175/\$225	
MEMBER – Each Add’ I Participant		\$150/\$200	
NON-FACILITY STATE EMPLOYEE		\$225/\$275	
NON -MEMBER - 1st Participant		\$450/\$500	
NON-MEMBER – 2nd Participant		\$350/\$400	
NON- MEMBER – Each Add’ I Participant		\$300/\$350	

Method of Payment:

- Check
- Purchase Order: PO# _____
(Members in good standing & non-facility state employees only)

Total Amount Due: \$ _____

This conference is designed specifically for Administrators, Assistant Administrators, AIT's, Directors of Nursing, Assistant Directors of Nursing, & Department Managers. We are limiting the number of participants to due to space considerations.

Facility/Organization: _____

Phone #: _____ Fax #: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Attendees: (please PRINT name and title)

1. _____ 2. _____
Name Title Name Title

3. _____ 4. _____
Name Title Name Title

5. _____ 6. _____
Name Title Name Title

✳️Early-Bird Deadline is 2/14/17 ✳️

To register for this conference, complete the information above. Submit the form or a copy, along with payment in full (members in good standing & non-facility state employees may submit a Purchase Order Number). Registration forms received AFTER the Early-Bird Deadline will be charged the Regular rate as specified above. Registrations received after February 28, 2017, will be considered on-site registrations and will be charged \$75.00 over the Regular rates. No shows are charged in full.

